



TYAX WILDERNESS RESORT

1 Tyaughton Lake Road  
Gold Bridge, BC. V0K1P0

T 250.238.2221  
cliff@tyax.com  
www.tyax.com

May 7, 2010

**Re: New Management & Renovation of Tyax Wilderness Resort**

I am writing this letter to inform you that Tyax Wilderness Lodge will be closed for the 2010 summer season.

Tyax Resort was recently purchased and with the new ownership, a new management team has been appointed. The resort is in need of improvements to raise the standard of all facilities and services provided and to update the lodge which is now over 20 years old. Much of our infrastructure is also quite dated and requires refurbishment. Many of our past guests and tour operators both winter and summer have made the common comment that the resort is well overdue for such a transformation.

Work on the renovation has started with an initial projected opening date of July 1st. During this first phase we have uncovered areas that need immediate attention and has subsequently increased the scope of the project beyond what was initially anticipated.

At this point in time we have decided that in order to reopen with a fully functioning, freshly renovated resort we will require the entire summer season and into the fall to complete the project. We are of a mind that if we are going ahead on this level of renovation we need to take the time to do it correctly. The breadth of this project requires a complete shutdown of the resort for the duration of the summer season.

We fully understand that this may be of great inconvenience to you and may affect some of your summer tours. We have investigated several different scenarios on how to remain operational on some level but in order to complete the project in a timely fashion we cannot avoid a shutdown. We are committed to raising the bar here at Tyax by converting the resort to a higher level of comfort and style.

**Campground & Chalet OPEN**

The campground will remain open from July 1<sup>st</sup> 2010 and our 6 bedroom chalet will be available for nightly rentals throughout the summer season. Chalets #2, 3 and 4 may be available on a limited basis also.

I sincerely apologize for the inconvenience this poses to your summer plans. We value your patronage to us here at Tyax and hope that you understand our situation here. We are excited to be able to welcome you to our new and improved lodge now scheduled to open December 2010 with updated rooms, new lounge, kitchen, and a remodeled foyer and dining room. We are also adding a new day spa which will include massage, relaxation, sauna and steam room amenities.

If you have questions or concerns please feel free to contact me.

Sincerely yours,

Cliff Umpleby

General Manager

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